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# ACCIDENTAL DAMAGE PROTECTION

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## ACCIDENTAL DAMAGE PROTECTION EXPLANATION

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- Accidental Damage Protection is included with every reservation. It is intended to provide protection to the Guest should there be any accidental damage done to the real or personal property during the Guest's stay. Accidental Damage Protection will reimburse the Rental Property for the cost of repair or replacement of such accidental damages up to the Maximum Limit of \$3,000.00. Up to \$5,000.00 accidental damage protection is provided for our Luxury Homes.
- Accidental Damage Protection will take effect on the date and time the Guest checks-in as a registered guest at the Rental Property.
- Accidental Damage Protection will terminate on the date of departure of the Guest from the Rental Property.
- Guest must report to Bayside Rentals any damages when the damage occurs, and no later than checkout. Should the guest fail to report any accidental damage, they will be responsible for the cost of repairs or replacement.
- Any damage or theft by a guest at the rental home as a result of malicious acts may be covered under the Accidental Damage Protection for the Homeowner, however the Guest will be held responsible and liable.

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## ACCIDENTAL DAMAGE PROTECTION IS NOT INTENDED TO COVER:

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- Pet Damage
- Theft
- Loss of use of the Rental Property
- Natural disasters
- Intentional or malicious acts by the Guest
- Labor time to shop and deliver by on-staff personnel, homeowners, caretakers, etc.
- Fuel surcharges and delivery fees
- Excessive utility use
- Hot tub and pool cleaning
- Excessive cleaning charges (extra trash removal, carpet cleaning, whole house cleaning, window cleaning, landscaping, etc.)
- Repairs that would be considered "wear and tear" or normal maintenance or neglected maintenance by the homeowner.
- Major repairs or replacements exceeding the \$3,000 limits of coverage, \$5,000 for luxury homes.
- Breach of any terms set forth in the rental confirmation and/or rules and regulations policy.

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## REPORTING ACCIDENTAL DAMAGE

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- Guests are to report any damage to Bayside Rentals at the time it occurs and no later than checkout.
- Owners to report any undisclosed damaged or missing items to Bayside Rentals no later than 14 days from guest's departure.
- Upon notification to or from the Homeowner, repairs or replacements shall take place by the Homeowner and paid receipts shall be submitted to Bayside Rentals for reimbursement within 60 days of original damage reporting.
- Major damage shall be reported to the property owner's homeowners' insurance policy.